NUMBER OF STUDENT COMPLAINTS / GRIEVANCES (2021 – 22)

S.No.	Ht. No.	Student's Name	Programme	Grievance Details	Action Taken
1.	1062-19-1101	Abdul Samad Khan	B.Com (Computers)	Late Arrival of Answer Sheet and Question Paper	Extra time was given to the students.
2.	1062-19-1230	Mohd. Ismail Uddin	B.Com (General)	Correction in Name	The name correction was done.
3.	1062-21-406-	Maryam Syed	B.Sc (NZC)	Requesting Father's Name Correction	The Candidate's Father's name was corrected.
4.	1062-31-406- 021	SYED RIYAZ AHMED	B.Com TP	Provide for Facilities	The Number of fans increased.
5.	1062-21-405- 026	MOHD MOID	B.Com [Comp-APP]	Ambiguous Instruction	The Instructions were displayed on the Board.

Τ.

ANWAR UL ULOOM COLLEGE (AUTONOMOUS) New Mallopally, Hyderabad-500 001.

NUMBER OF STUDENT COMPLAINTS / GRIEVANCES (2020 – 21)

S.No.	Ht. No.	Student's Name	Programme	Grievance Details	Action Taken
1.	1062-20-405-242	MIR JUNAID ALI KHAN	B.Com- [COMP-APP]	Proper Covid Guidelines	Instructions were given to Students to follow Proper Covid Guidelines
2.	1062-20-405-646	MIR TAYYAB ALI	B.COM- [COMP-APP]	Results of V Sem	The Result Sheet was Verified and Shown to the Student.
3.	1062-21-487-046	Safa Naaz	ВТМС	Covid GuideLines	It was tried to provide all Covid related facilities.
4.	1062-20-445- 603	Sabath Jahan	B.Z.C	Result Correction	The Result of the Student was Verified
5.	1062-19-445-	Shaik Adil	B.Com	Requesting	The name of
	503	Adnan	(Computers)	name	the student
				correction in	was corrected.
				the mark sheet	

PRINCIPAL ANWAR UL ULOOM COLLEGE (AUTONOMOUS) Merci Mallepally, Hyderabad-500 001.

COMPLAINTS / GRIEVANCES (2019 – 20)

S. No.	Ht. No.	Student's Name	Programme	Grievance Details	Action Taken
1.	1062-19-405-823	ALAMDAR HUSSAIN	B.COM (COMP-APP)	Request for Result Announcement	Matter was Resolved
2.	1062-19-111-062	MERAJ FATIMA	B.A-[EPP]	Complaints Regarding Essential Facilities	Essential Facilities were provided
3.				÷	
4.					
5.					

PRINCIPAL

ANWAR UL ULOOM COLLEGE (AUTONOMOUS) New Mallepally, Hyderabad-500 001.

NUMBER OF STUDENT COMPLAINTS / GRIEVANCES (2018 – 19)

S.No.	Ht. No.	Student's Name	Programme	Grievance Details	Action Taken
1.	1062-17-2401	Mohd. Imran	BZC II Yr.	Unclear Question in Exam	Forwarded to Controller of Exam
2.	1062-17-313-009	Farheen Begum	M.A. Eco.	Request for Result Announcement	Matter was resolved.
3.	1062-16-0209	Fahad Bin Samlan	B.Com (GEN)	Requesting Mother's Name Correction	Name Correction was Done.
4.	2018-3004	Amtul Aziz	NZC	Requesting Name Correction	Memo was Issued after Correcting the Name.
5.	1062-18-402-814	Mohammed Abdul Mujeeb	B.Com (Comp App)	Complaint Regarding essential Facilities	Essential Facilities were Provided
6	1062-18-464-218	Syeda Sameera	B.Sc (NZC)	Request for name correction	The name of the student was corrected

PRINCIPAL ANWAR UL ULOOM COLLEGE (AUTONOMOUS) New Mallepally, Hydarabad-500 001.

COMPLAINTS / GRIEVANCES (2017 – 18)

NO COMPLAINTS

S. No.	Ht. No.	Student's Name	Programme	Grievance Details	Action Taken
1.					
2.		· · · · · · · · · · · · · · · · · · ·			

PRI ANWAR UL ULOOM COLLEGE (AUTONOMOUS) New Mallepally, Hyderabad-500 001.

GRIEVANCES (2017 – 22) SUMMARY

Muslim culture to have friendship with opposite sex but their psyche is flooded with free interaction as such they look forward for occasion to indulge, hiding then experiences from their parent's and parent figures, In this context as a counselor had to counsel number of students and staff. I made them realize that all in laws are not negative or against them and even if we find them so, it is better to overcome it with tolerance, respect, appreciation and positivity.

Girl students have complained about their mother in laws being highly critical and negative. They were advised to keep appreciating till their mother in laws stop being negative to them, most of the students reported improvement in positive relationships. Few others found relationship remaining the same

Ten girls were guided to make the right decisions about marriage. They were counseled about important aspects as per which they should take a decision - like, religious practices value system, food habits, income of the spouse, role expectation. One student was counseled not to leave the family house before her marriage as she was facing problems due to the death of her mother. One girl had been counseled for her problem, solving conflict between mother and mother -in- law.

Some students have been counseled to resolve the problem of the husband being misled by the mother- in- law, advising the lady to support the husband whenever there is a conflict with mother. Most of the married lady students from graduation and under graduation bad faced harassment by in laws for alleged love affairs and was duly advised her to introduce her husband to some of the staff members.

Girl students were counseled for careers in the Middle east, the courses available in the college opened for foreign students and the opportunities available. Some of the boys had adjustment problem with their siblings and mother, They were caught in a conflict between friends and family members, few girls students help to establish tutorials and part time job in order to support their families, girls were counseled as to what subject to pursue after she shifts to USA to join her husband ,this cell also counseled mothers who had approached the cell complaining that the son was rude with the family. A group of girls were counseled to resolve the conflicts between religious belief and work ethics of companies established in India, few girls had approached for counseling for being disillusioned about their expectation about the behavior of spouses

