



ANWARUL ULOOM COLLEGE (AUTONOMOUS)

(Affiliated to Osmania University)

Accredited by NAAC with 'A' Grade

New Mallepally, Hyderabad – 500001, T.S., India.

STUDENT SATISFACTION SURVEY 2019-20

Introduction:

The measurement of student satisfaction can be useful for higher educational institutions, to help them to pinpoint their strengths and identify areas for improvement. Satisfaction ratings go beyond teaching assessments, which have a narrow focus, to include broader aspects of the student learning experience. To grasp the complexity of that learning experience, it is not enough to know the degree to which students are satisfied, it is important to understand the factors that contribute to student satisfaction.

The purpose of this study is to identify aspects of the educational experience that are associated with former students' overall expression of satisfaction. Determining which features of the student experience are most closely related to satisfaction may provide information about actions that can be taken to maintain high levels of satisfaction and improve student learning.

Student Outcomes Survey asks former students to make an overall statement about their satisfaction with their studies. As well, survey respondents rate many aspects of their educational experience, from skill development and personal growth to quality of curriculum and instruction. These ratings provide a wealth of information for exploring the dimensions of student satisfaction.

Objective:

1. To measure the student's level of satisfaction on their experiences in Anwarul Uloom College (Autonomous), Hyderabad.

Survey Methodology:

Data have been collected from UG & PG, all streams for academic year 2019-20, randomly using structured questionnaire online and offline mode.

Questionnaire: The questionnaire consists of two parts:

- Part I Profile of the Students
- Part II feedback based on Student Satisfaction

Questionnaire is designed on the basis of a 5-Point Likert scale ranging from 1= Poor to 5 = Excellent was used to measure the responses.

Data Analysis Method: Data was analyzed with the help of counts, percentages and averages. Data analysis is presented with the help of tables and graphs.

Data Analysis

Table 1: Gender			
Female	Male	Transgender	Total
351	667	0	1018

Chart 1: Gender

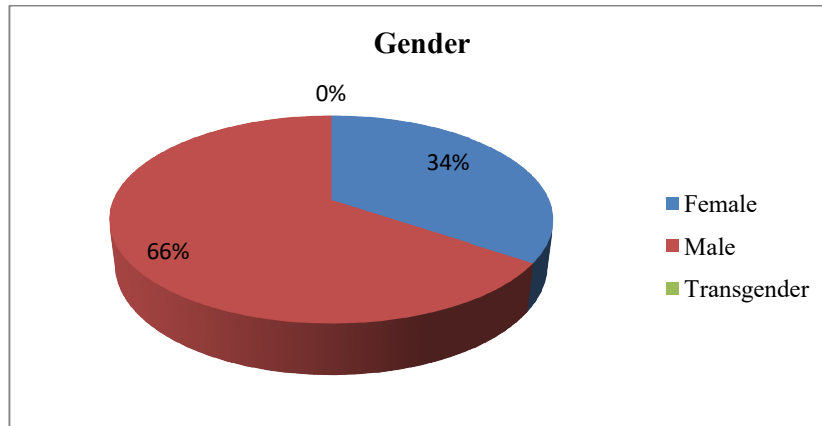


Table 2: What Degree Program are you pursuing now?			
Bachelor's	Master's	Others	Total
862	90	66	1018

Chart 2: Degree Program Pursuing

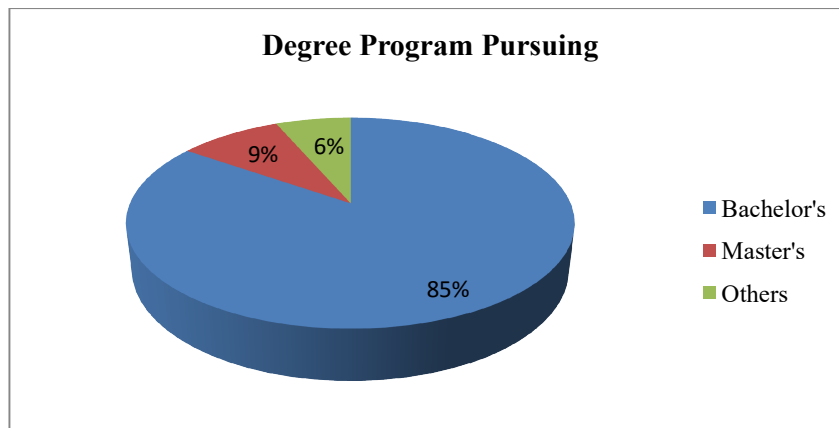
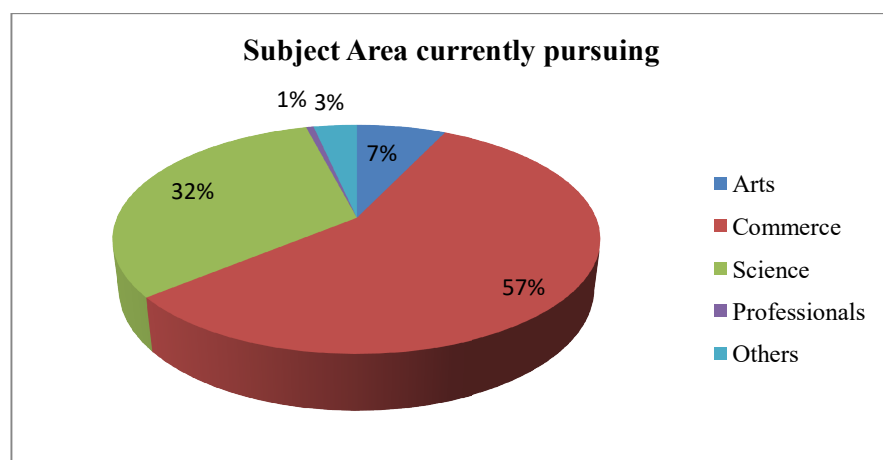
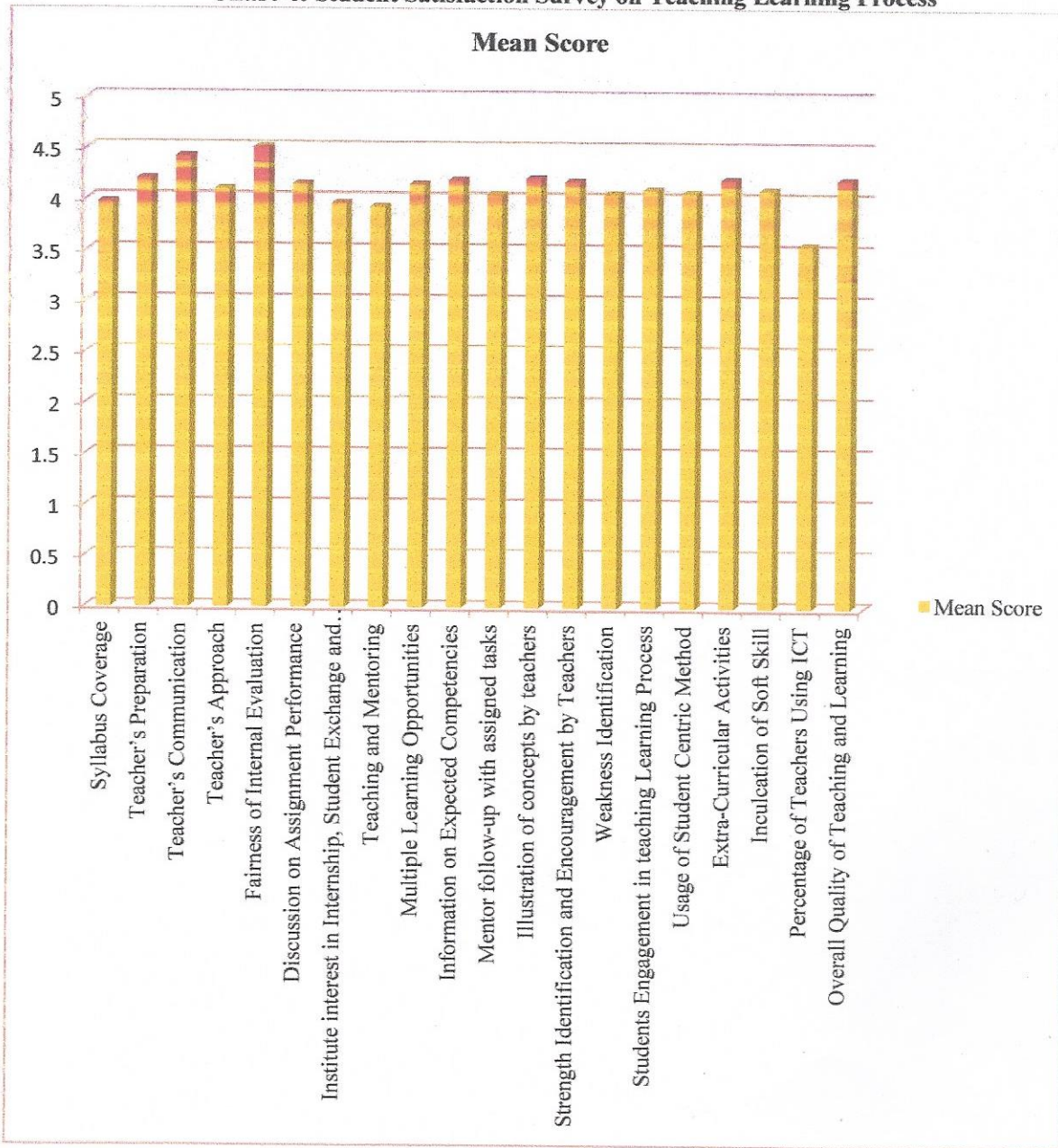


Table 3: What subject area are you currently pursuing?					
Arts	Commerce	Science	Professionals	Others	Total
72	580	325	6	35	1018

Chart 3: Subject Area**PART B****Table 4: Student Satisfaction Survey on Teaching Learning Process**

S. No.	Attributes	Total Score	Mean Score
1	Syllabus Coverage	4043	3.97
2	Teacher's Preparation	4275	4.20
3	Teacher's Communication	4498	4.42
4	Teacher's Approach	4174	4.10
5	Fairness of Internal Evaluation	4594	4.51
6	Discussion on Assignment Performance	4229	4.15
7	Institute interest in Internship, Student Exchange and Field visits	4034	3.96
8	Teaching and Mentoring	3996	3.93
9	Multiple Learning Opportunities	4229	4.15
10	Information on Expected Competencies	4261	4.19
11	Mentor follow-up with assigned tasks	4119	4.05
12	Illustration of concepts by teachers	4289	4.21
13	Strength Identification and Encouragement by Teachers	4258	4.18
14	Weakness Identification	4128	4.06
15	Students Engagement in teaching Learning Process	4173	4.10
16	Usage of Student Centric Method	4143	4.07
17	Extra-Curricular Activities	4271	4.20
18	Inculcation of Soft Skill	4172	4.10
19	Percentage of Teachers Using ICT	3623	3.56
20	Overall Quality of Teaching and Learning	4277	4.20

Chart 4: Student Satisfaction Survey on Teaching Learning Process



[Signature]
Coordinator, IQAC

[Signature]
Principal



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STUDENT SATISFACTION SURVEY ON TEACHING LEARNING PROCESS

PART-A: STUDENT PROFILE

- A) Please confirm this is the first and only time you answer this survey. ()
a) Yes b) No
- B) College Name: _____
- C) Gender: ()
a) Female b) Male c) Transgender
- D) What degree program are you pursuing now? ()
a) Bachelor's b) Master's c) Others
- E) What subject area are you currently pursuing? ()
a) Arts c) Science e) Other
b) Commerce d) Professional

PART – B

STUDENT SATISFACTION SURVEY ON TEACHING LEARNING PROCESS

Following are questions for online student satisfaction survey regarding teaching learning process.

1. How much of the syllabus was covered in the class? ()
a) 85 to 100% c) 55 to 69% e) Below 30%
b) 70 to 84% d) 30 to 54%
2. How well did the teachers prepare for the classes? ()
a) Thoroughly c) Poorly e) Won't teach at all
b) Satisfactorily d) Indifferently
3. How well were the teachers able to communicate? ()
a) Always effective c) Just satisfactorily e) Very poor communication
b) Sometimes effective d) Generally ineffective
4. The teacher's approach to teaching can best be described as? ()
a) Excellent c) Good e) Poor
b) Very good d) Fair
5. Fairness of the internal evaluation process by the teachers. ()
a) Always fair c) Sometimes unfair e) Unfair
b) Usually fair d) Usually unfair
6. Was your performance in assignments discussed with you? ()
a) Every time c) Occasionally/Sometimes e) Never
b) Usually d) Rarely
7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students. ()
a) Regularly c) Sometimes e) Never
b) Often d) Rarely
8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth. ()
a) Significantly c) Moderately e) Not at all
b) Very well d) Marginally

9. **The institution provides multiple opportunities to learn and grow.** ()
 a) Strongly agree c) Neutral e) Strongly disagree
 b) Agree d) Disagree
10. **Teachers inform you about your expected competencies, course outcomes and programme outcomes.** ()
 a) Every time c) Occasionally/Sometimes e) Never
 b) Usually d) Rarely
11. **Your mentor does a necessary follow-up with an assigned task to you.** ()
 a) Every time c) Occasionally/Sometimes e) I don't have a mentor
 b) Usually d) Rarely
12. **The teachers illustrate the concepts through examples and applications.** ()
 a) Every time c) Occasionally/Sometimes e) Never
 b) Usually d) Rarely
13. **The teachers identify your strengths and encourage you with providing right level of challenges** ()
 a) Fully c) Partially e) Unable to
 b) Reasonably d) Slightly
14. **Teachers are able to identify your weaknesses and help you to overcome them.** ()
 a) Every time c) Occasionally/Sometimes e) Never
 b) Usually d) Rarely
15. **The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.** ()
 a) Strongly agree c) Neutral e) Strongly disagree
 b) Agree d) Disagree
16. **The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.** ()
 a) To a great extent c) Some what e) Not at all
 b) Moderate d) Very little
17. **Teachers encourage you to participate in extracurricular activities.** ()
 a) Strongly agree c) Neutral e) Strongly disagree
 b) Agree d) Disagree
18. **Efforts are made by the institute / teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.** ()
 a) To a great extent c) Some what e) Not at all
 b) Moderate d) Very little
19. **What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.** ()
 a) Above 90% c) 50 – 69% e) Below 29%
 b) 70 – 89% d) 30 – 49%
20. **The overall quality of teaching-learning process in your institute is very good.** ()
 a) Strongly agree c) Neutral e) Strongly disagree
 b) Agree d) Disagree
21. **Give three observation / suggestions to improve the overall teaching – learning experience in your institution.** ()
 a)
 b)
 c)